

Terms and Conditions:

1. The promotion period runs from 19 January 2024 to 18 February 2024 (both dates inclusive, the "Promotion Period").
2. The Concierge is located at Level UG, Festival Walk in Hong Kong ("Festival Walk"). Opening hours are from 11:00 am to 10:00 pm during the Promotion Period.
3. Principal and supplementary cardmembers ("Cardmembers") of CNCBI Credit Cards issued by China CITIC Bank International Limited (the "Bank") must present the corresponding original credit card transaction slip(s) with CNCBI Credit Cards issued by the Bank, except CNCBI Business Card ("Eligible Credit Cards") used for payment, register as My FESTIVAL members (or a valid My FESTIVAL membership ID) and original same day sales receipt(s) and relevant corresponding original electronic payment receipt(s) (the "Eligible Transaction Documents") in person at Concierge on Level UG on the day of purchase for redemption(s). My FESTIVAL members ("Members") must present the Eligible Transaction Documents and a valid My FESTIVAL membership ID for redemption.
4. Eligible transactions do not include the transactions of 7-Eleven, Apple Store, Challenger, Jumpin GYM U.S.A. and Nissan Intelligent Hub, the purchase of Festival Walk Gift Vouchers or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.
5. All outdated sales receipts or electronic payment receipts are not eligible for this promotion. Photocopies, revised, reprint or handwritten receipts, handwritten transaction sales slips and cash payment receipts will not be accepted. Sales receipts from cash advance, internet purchase, mail order, phone order, finance charge, late-payment charge or annual fee and any transaction slip not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.
6. Tips are not eligible for redemption and will not be counted towards the transaction receipts.
7. The name of the holder of the designated electronic payment method must be the same as the registered Member's name.
8. The Concierge staff will determine the eligibility of each transaction. Festival Walk (2011) Limited ("FW2011") has the right to record (including photocopy) the spending details including the merchant's name and the transaction amount for redemption processing and verification purposes. Information collected by FW2011 will be used for verification of the promotion only.
9. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a "Redeemed" chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable for other promotions organized by Festival Walk (including but not limited to bonus point registration in the My FESTIVAL Loyalty Programme and Festival Walk Prospering Blossom Limited Edition Lai See Box Set redemption).
10. Daily quotas are set on the gifts and My FESTIVAL e-Gift Voucher (the "e-Gift Voucher") and on a first-come, first-served basis while stock lasts.

11. Late redemption will not be accepted.
12. All redeemed gifts and e-Gift Voucher are not cancelable, transferrable, refundable or exchangeable for cash and cannot be resold.
13. Staff of the Bank, FW2011 and its tenants are not eligible to participate in this promotion and cannot conduct the redemption on behalf of others.
14. Visuals of related promotional materials (if applicable) are for reference only; gifts in kind prevail. Gifts will not be replaced or issued if lost, stolen or damaged. Redemption gifts are subject to such quality assurance Terms and Conditions as provided by the supplier. The Bank and FW2011 accept no responsibility and no liability for any matter relating to the conditions and quality of redemption gifts provided by the respective supplier.
15. The Bank and FW2011 reserve the right to change, suspend or terminate the offers or amend these Terms and Conditions at its sole discretion without prior notice.
16. In case of any disputes, the Bank and FW2011 reserve the right for the final decision on all matters.
17. All participants who participated in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.
18. Except as otherwise expressly stated in these Terms and Conditions, no one other than a party to these Terms and Conditions may enforce any of its terms under the Contracts (Rights of Third Parties) Ordinance, Cap. 623 of the Laws of Hong Kong. Where any clause of these Terms and Conditions entitles any third party to enforce any term of these Terms and Conditions under the Contracts (Rights of Third Parties) Ordinance, the parties reserve the right to vary that term or any other term of these Terms and Conditions without the consent of that third party.
19. These promotional Terms and Conditions are governed by the laws of Hong Kong and any dispute arising out or in connection therewith shall be referred to the courts of Hong Kong SAR.
20. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.

Terms and Conditions for Redemption Offers (Applicable to CNCBI Credit Card Cardmembers) (the "Offer")

1. During the Promotion Period, Cardmembers who spend an accumulated HK\$3,000 or above at Festival Walk merchant(s) (with a maximum of 3 same day transaction receipts) with an Eligible Credit Card in a single day and present a valid My FESTIVAL membership ID in person at the Concierge on Level UG on the day of purchase will receive a limited edition "Fat Jai" gift set (the "Gift Set") with A.O.R Brightening Eye Mask and a HK\$50 e-Gift Voucher.
2. Cardmembers must register as My FESTIVAL members to enjoy the offers.
3. To enjoy the Offer, Cardmembers must settle the payment in full with an Eligible Credit Card within the Promotion Period.
4. Each Cardmember can redeem a maximum of one Gift Set and one e-Gift Voucher per person per day.
5. The redemption QR code of the e-Gift Voucher will be saved in Members' accounts after successful redemption and will be valid until 31 March 2024. Any unused e-Gift Vouchers will be forfeited after expiry and will not be replaced or re-issued.
6. e-Gift Vouchers can be used in place of cash at the outlets that accept e-Gift Vouchers (the "Eligible Outlets"). Please refer to the Festival Walk website (www.festivalwalk.com.hk) regarding the list of Eligible Outlets that accept e-Gift Vouchers. Each e-Gift Voucher will be treated as having the value as stated on the e-Gift Voucher on Festival Walk mobile app, and such stated value will be applied as a discount on a transaction at the Eligible Outlets.

7. To use an e-Gift Voucher, Members must present the e-Gift Voucher (in the form of a QR code) to Eligible Outlet(s) before making any payment. Photographs or mobile screenshots of the QR code are not acceptable.
8. Other Terms and Conditions apply to the e-Gift Vouchers. Please refer to the details stated on Festival Walk mobile app.
9. The offer is not applicable to CNCBI Business Card Cardholders.

Terms and Conditions for Redemption Offers (Applicable to My FESTIVAL Members)

1. During the Promotion Period, Members who spend an accumulated HK\$3,000 or above present the original same-day, machine-printed Eligible Transaction Documents from Festival Walk merchant(s) (with a maximum of 3 same day transaction receipts) via other credit card, debit card, EPS, UnionPay Card or Octopus Card and present a valid My FESTIVAL membership ID in person at the Concierge on Level UG on the day of purchase, will receive one Gift Set with A.O.R Brightening Eye Mask.
2. Members who use a mobile payment app (limited to Alipay, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay) must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for redemption in the Promotion Period.
3. Each Member can redeem a maximum of one Gift Set per person per day.

條款及細則：

1. 推廣期為2024年1月19日至2024年2月18日（包括首尾兩天，下稱「推廣期」）。
2. 香港又一城（「又一城」）UG層顧客服務處之換領時間為推廣期內每日的早上11時至晚上10時。
3. 持有由中信銀行(國際)有限公司（「銀行」）發出之信銀國際信用卡（信銀國際商務卡除外）（「合資格信用卡」）主卡及附屬卡客戶（「信用卡客戶」）必須親身到UG層顧客服務處登記成為My FESTIVAL會員或持有效之My FESTIVAL會員號碼並出示於推廣期內即日的簽賬存根正本、用作有關簽賬之合資格信用卡、又一城商戶發票正本及相關之指定電子貨幣付款收據正本（下稱「合資格單據」），方可進行禮品換領。My FESTIVAL會員（下稱「會員」）亦須出示合資格單據及有效之My FESTIVAL會員號碼，方可參與換領。
4. 合資格消費並不包括7-Eleven、Apple Store、挑戰者、美國冒險樂園及日產「電氣站」之交易、購買又一城購物禮券或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用（包括但不限於金行月供計劃）、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作禮品換領，而該交易之餘額將不能辦理換領手續或獲取積分。
5. 所有推廣期以外之發票或電子貨幣付款收據將不獲受理。恕不接受任何影印本、經塗改或重印之發票、手寫單據、手寫電子貨幣付款收據及現金付款之收據。現金透支、網上購物、郵購、電話訂購、財務費用、逾期費用、信用卡年費、正在進行索償、退貨或退款等之單據及於又一城非按真實交易發出之單據恕不接受。

6. 小費不符合換領資格及不能計算於每張收據消費金額內。
7. 會員本人必須為指定電子貨幣付款方式之簽賬者。
8. 所有單據必須由工作人員核實方為有效。換領禮品時，又一城（2011）有限公司（「又一城2011」）將會記錄（或複印）發票上之資料，包括商戶名稱及交易金額，以作辦理禮品換領手續及核實之用。收集的資料只限又一城2011用於是次推廣活動及作核實交易之用途。
9. 每套合資格收據只可參加「換領」一次。工作人員於安排換領手續後，將於有關合資格收據之正面蓋上「已換領」印章以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，以及均不適用於參加又一城舉辦之其他推廣活動（包括但不限於My FESTIVAL會員獎賞計劃之積分登記及換領「又一城繁花盛放利是封禮盒套裝」）。
10. 禮品及My FESTIVAL電子購物禮券（「電子購物禮券」）設有每日換領限額及數量有限，以先到先得方式換領，換完即止。
11. 逾期換領恕不接受。
12. 所有已換領之禮品、電子購物禮券乃非賣品，在任何情況下，顧客所換領之禮品將不得取消、更改、轉讓、退回、兌換現金或轉售。
13. 銀行、又一城2011及其商戶之職員均不能參加是次推廣活動及不可代替其他人進行換領。
14. 所有圖片只供參考，禮品以實物為準。禮品若有遺失、被盜竊或損毀，恕不補發。所有禮品的款式及質素以供應商最終所提供的貨品為準，銀行及又一城2011對供應商所提供的禮品款式及質素，將不承擔任何法律責任。
15. 銀行及又一城2011保留毋須事先通知的情況下更改、暫停或取消是次推廣活動或修訂其條款及細則之酌情權。
16. 如有任何爭議，銀行及又一城2011將保留最終決定權。
17. 所有參加者須已閱讀、明白並同意遵守是次推廣活動的參加辦法、條款及細則，否則作棄權論。
18. 除此等條款及細則另有明文訂明外，此等條款及細則訂約方以外的任何人士概不可按照《合約（第三者權利）條例》（香港法例第623章）的規定強制執行此等條款及細則的條款或享有其利益。倘此等條款及細則的任何條文明確賦予任何第三方權力根據《合約（第三者權利）條例》執行此等條款及細則任何條款，則協議訂約方保留權利可在毋須該第三方同意的情況下修改該條款或此等條款及細則任何其他條款。
19. 此等條款及細則根據香港特別行政區的香港法律管轄和詮釋，如引起任何爭議，或者與其有關之任何爭議均應提交由香港特別行政區法院處理。
20. 如此條款及細則的中、英文版有所差異，一概以英文版為準。

優惠之條款及細則（適用於信銀國際信用卡客戶）（「優惠」）：

1. 於推廣期內，信用卡客戶親身到UG層顧客服務處出示於又一城商戶以合資格信用卡即日累積簽賬滿港幣3,000元或以上（最多累積3張即日合資格收據）之合資格收據正本，即可換領「發仔」賀年套裝（「禮品」）乙份 & A.O.R 有機亮白片裝眼膜及港幣50元電子購物禮券乙張。
2. 信用卡客戶必須登記成為My FESTIVAL會員方可享優惠。
3. 信用卡客戶必須於優惠期內以合資格信用卡全數簽賬，方可享有優惠。

4. 信用卡客戶每人每日最多只可換領禮品乙份及電子購物禮券乙張。
5. 電子購物禮券之二維碼將於成功進行換領後直接存入會員賬戶內，有效期至2024年3月31日。逾期使用視為作廢，恕不補發。
6. 電子購物禮券可於又一城接受電子購物禮券之商戶（「合資格商戶」）內作現金使用。客戶可瀏覽又一城網頁（www.festivalwalk.com.hk）查閱有關接受電子購物禮券之合資格商戶名單。每張電子購物禮券在手機應用程式內均視為具有該電子購物禮券上所示之特定價值金額，該等價值將會與合資格商戶進行之交易中作為一項折扣。
7. 如欲使用電子購物禮券，客戶必須在進行任何付款前向合資格商戶出示電子購物禮券（以二維碼形式）。帶有二維碼的照片或手機屏幕截圖恕不接受。
8. 電子購物禮券受其他條款及細則限制，詳情請參閱又一城手機應用程式。
9. 優惠不適用於信銀國際商務卡持卡人。

優惠之條款及細則（適用於My FESTIVAL會員）：

1. 於推廣期內，會員親身到UG層顧客服務處並出示於又一城商戶以信用卡、借記卡、易辦事、銀聯卡或八達通卡（「指定電子貨幣」）即日累積消費滿港幣3,000元或以上（最多累積3張即日合資格單據）之合資格單據正本及出示有效之My FESTIVAL會員號碼，即可換領「發仔」賀年套裝（「禮品」）乙份 & A.O.R 有機亮白片裝眼膜。
2. 若會員使用手機付款應用程式（只限支付寶、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、Mi Pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG電子錢包、UnionPay手機應用程式及微信支付）付款時，必須同時出示推廣期內之即日商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作蓋印及核實，方可進行換領。
3. 每位會員每人每日最多只可換領禮品乙份。