

Terms and Conditions:

1. The promotion period runs from 8 October to 15 November 2020, both dates inclusive (the "Promotion Period").
2. The Gift Redemption Counter is located on Level UG at Festival Walk. Opening hours are from 11:30 am to 10:00 pm during the Promotion Period.
3. During the entire Promotion Period, My FESTIVAL members (the "Member(s)") using a credit card, debit card, EPS, UnionPay or Octopus (the "Designated Electronic Payment Method") to spend HK\$1,500 or above in at least two different stores at Festival Walk (subject to a maximum of four same-day, machine-printed transaction receipts, with each transaction for HK\$200 or above) in a single day, and presenting a valid My FESTIVAL membership ID on the mobile app, will receive a HK\$100 Festival Walk Gift Voucher (the "Voucher").
4. During the entire Promotion Period, Members can redeem a maximum of one Voucher once per day regardless of the amount spent.
5. Other Terms and Conditions apply to the Voucher. Please refer to the details stated on the back of the Voucher.
6. Please refer to the Festival Walk website (www.festivalwalk.com.hk) regarding the list of shops that accept the Voucher.
7. Other payment methods (including, but not limited to, cash, cheque or cash vouchers/coupons/gift certificates/gift cards/stored-value cards/mobile app/any kind of electronic cards from Festival Walk or its tenants) are not eligible for redemption under any circumstances.
8. Members must present the original same-day machine-printed transaction receipts and corresponding designated electronic payment receipts (the "Eligible Transaction Documents") in person at the Gift Redemption Counter on the day of purchase to be eligible. Photocopied, revised, damaged, reprinted or handwritten transaction receipts, electronic payment receipts and cash payment receipts will not be accepted.
9. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its Counter staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
10. Members who use a Mobile Payment app (limited to Alipay, WeChat Pay, Tap & Go, TNG Wallet, Apple Pay, Samsung Pay, BOC Pay, Google Pay, Octopus O! ePay, PayMe and UnionPay app) must present both the original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipt or transaction record on the Mobile Payment app) for verification in order to redeem the Voucher.
11. Eligible transactions do not include the purchase of Festival Walk Gift Vouchers or merchant's cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, office building transactions, instalment transactions, fraudulent transactions, and unauthorised transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible on the day of payment. The balance amount of the relevant transaction will not be eligible to redeem Vouchers for the entire Promotion Period.
12. Tips are not eligible for redemption and will not be counted towards the minimum spending requirement of HK\$200 per receipt.
13. All outdated transaction receipts or electronic payment receipts are not eligible for this promotion. All transaction receipts from cash advances, internet purchases, mobile shopping apps, mail orders, phone orders, finance charges, late-payment charges, annual fees or any transaction receipts not originating from a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.

14. Each Eligible Transaction Document will be entitled to participate in this promotion once only. All Eligible Transaction Documents will be stamped with a “Redeemed” chop for record-keeping purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant merchant’s outlet.
15. All Eligible Transaction Documents stamped with a “Redeemed” chop, and the receipts cannot be used for other promotions organized by Festival Walk (including but not limited to bonus point registration in My FESTIVAL Loyalty Programme).
16. The Vouchers are available on a first-come-first-served basis while stock lasts.
17. The Vouchers cannot be exchanged or redeemed for cash, nor will change be given for any unused value.
18. The Counter staff will determine the eligibility of each transaction. Festival Walk and its Counter staff have the right to record or photocopy the spending details including the credit card number, cardholder name, the merchant name, the transaction amount and My FESTIVAL membership ID. Information collected by Festival Walk will be used only for verification in this promotion.
19. Staff of Festival Walk and its tenants are not eligible to participate in this promotion on behalf of Members.
20. Visuals of related promotional materials are for reference only. Any redeemed Voucher(s) will not be replaced or replenished if stolen, lost or damaged. Redemption gifts and or services are subject to such quality assurance Terms and Conditions as provided by the suppliers and/or tenants. Festival Walk accepts no responsibility and no liability for any matter relating to the conditions and quality of the gifts provided by the respective suppliers and/or tenants.
21. In case of any disputes, Festival Walk reserves the right of final decision on all matters.
22. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
23. Members who participate in this promotion are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the Members will be considered to have forsaken their rights to participate.

條款及細則：

1. 推廣期為 2020 年 10 月 8 日至 11 月 15 日，包括首尾 2 天（下稱「推廣期」）。
2. 又一城 UG 層禮品換領處之換領時間為推廣期內每日的早上 11 時 30 分至晚上 10 時。
3. My FESTIVAL 會員（下稱「會員」）於整個推廣期內須以信用卡、借記卡、易辦事、銀聯卡或八達通卡（下稱「指定電子貨幣付款方式」）於又一城最少兩間不同商戶即日消費滿港幣 1,500 元或以上（最多可累積四套即日商戶機印收據及每張收據須為港幣 200 元或以上），並於手機出示有效之 My FESTIVAL 電子會員號碼，即可換領港幣 100 元又一城購物禮券乙張（下稱「禮券」）。
4. 於整個推廣期內，不論消費總額，每位會員每日最多可換領禮券乙張。
5. 禮券受其他條款及細則限制，詳情請參閱禮券之背頁。
6. 會員可瀏覽又一城網頁（www.festivalwalk.com.hk）查詢有關接受禮券之商戶名單。
7. 其他付款方式包括但不限於現金、支票或又一城及其商戶的現金券/禮券/禮物卡/儲值卡/手機應用程式/任何類別電子卡恕不接受。
8. 會員必須親身到禮品換領處出示於推廣期內的即日又一城商戶機印收據及相關之指定電子貨幣付款收據之正本（下稱「合資格收據」），方可進行換領。恕不接受任何影印本、經塗改、損毀、重印或手寫之商戶收據、電子貨幣付款收據及現金付款收據。
9. 會員本人必須為指定電子貨幣付款方式之持有人。又一城（2011）有限公司（下稱「又一城」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。

10. 若會員使用手機付款應用程式 (只限支付寶、微信支付、拍住賞、TNG 電子錢包、Apple Pay、Samsung Pay、BOC Pay、Google Pay、八達通 O! ePay、PayMe 及 UnionPay 手機付款應用程式) 付款時，必須同時出示即日商戶收據之正本及相關付款證明 (包括指定電子貨幣付款收據之正本或手機付款應用程式之交易記錄) 以作核實，方可換領禮券。
11. 合資格消費並不包括購買又一城購物禮券或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用 (包括但不限於金行月供計劃)、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額，會員並須於付款的當日換領禮券，而該交易之餘額於整個推廣期內不可再換領禮券。
12. 小費不符合換領禮券資格及不能計算於每張收據最低消費金額港幣 200 元之內。
13. 所有推廣期以外之商戶收據或電子貨幣付款收據將不獲受理。現金透支、網上購物、手機購物應用程式、郵購、電話訂購、財務費用、逾期費用、信用卡年費、正在進行索償、退貨或退款等之收據及於又一城非按真實交易發出之收據恕不接受。
14. 每套合資格收據只可參與是次推廣活動乙次。工作人員安排換領禮券後，會於有關合資格收據蓋上「已換領」印章以作識別用途。已被蓋印的合資格收據不能於相關店舖內用作退款之用。
15. 所有已蓋上「已換領」印章的合資格收據均不適用於參加又一城舉辦之其他推廣活動 (包括但不限於 My FESTIVAL 會員獎賞計劃之積分登記)。
16. 禮券數量有限，先到先得，換完即止。
17. 禮券不可更換、兌換現金及/或作找續之用。
18. 所有收據必須由工作人員核實方為有效。會員須接受又一城及其工作人員記錄或複印收據上之資料，包括信用卡號碼、信用卡持卡人之姓名、商戶名稱、交易金額及 My FESTIVAL 會員號碼，以作辦理換領禮券。收集的資料只限又一城用於是次推廣活動作核實之用途。
19. 又一城及其商戶之職員均不能參加及不可代替會員參加是次推廣活動。
20. 所有圖片只供參考，禮券以實物為準。禮券若被盜竊、遺失或損毀，恕不安排任何補發。所有禮品及/或服務的款式及質素以供應商及/或商戶最終所提供的貨品及/或服務為準，又一城對供應商及/或商戶所提供的禮品及/或服務款式及質素，將不承擔任何法律責任。
21. 如有任何爭議，又一城將保留最終決定權。
22. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
23. 所有會員須已閱讀、接受並同意遵守是次推廣活動的參加辦法條款及細則，否則作棄權論。

條款及細則：

1. 推广期为 2020 年 10 月 8 日至 11 月 15 日，包括首尾 2 天 (下称「推广期」)。
2. 又一城 UG 层礼品换领处之换领时间为推广期内每日的早上 11 时 30 分至晚上 10 时。
3. My FESTIVAL 会员 (下称「会员」) 于整个推广期内须以信用卡、借记卡、易办事、银联卡或八达通卡 (下称「指定电子货币付款方式」) 于又一城最少两间不同商戶即日消费满港币 1,500 元或以上 (最多可累积四套即日商戶机印收据及每张收据须为港币 200 元或以上)，并于手机出示有效之 My

FESTIVAL 电子会员号码，即可换领港币 100 元又一城购物礼券乙张（下称「礼券」）。

4. 于整个推广期内，不论消费总额，每位会员每日最多可换领礼券乙张。
5. 礼券受其他条款及细则限制，详情请参阅礼券之背页。
6. 会员可浏览又一城网页（www.festivalwalk.com.hk）查询有关接受礼券之商户名单。
7. 其他付款方式包括但不限于现金、支票或又一城及其商户的现金券/礼券/礼物卡/储值卡/手机应用程序/任何类别电子卡恕不接受。
8. 会员必须亲身到礼品换领处出示于推广期内的即日又一城商户机印收据及相关之指定电子货币付款收据之正本（下称「合资格收据」），方可进行换领。恕不接受任何影印本、经涂改、损毁、重印或手写之商户收据、电子货币付款收据及现金付款收据。
9. 会员本人必须为指定电子货币付款方式之持有人。又一城（2011）有限公司（下称「又一城」）及其工作人员有权于任何情况下要求有关会员出示相关之身分证明文件，以作核对及确认该会员之身份及相关合资格收据。
10. 若会员使用手机付款应用程序（只限支付宝、微信支付、拍住赏、TNG 电子货币包、Apple Pay、Samsung Pay、BOC Pay、Google Pay、八达通 O! ePay、PayMe 及 UnionPay 手机付款应用程序）付款时，必须同时出示即日商户收据之正本及相关付款证明（包括指定电子货币付款收据之正本或手机付款应用程序之事务历史记录）以作核实，方可换领礼券。
11. 合资格消费并不包括购买又一城购物礼券或商户之现金礼券/购物券/储值卡/礼品卡/礼物卡、任何增值服务、慈善捐款、外币兑换/退款、缴费服务、保险服务、投资产品、银行服务、金融服务、电讯服务、分拆签账、会籍费用（包括但不限于金行月供计划）、停车场泊车费用、电动车充电服务费用、租用储物柜费用、写字楼交易、分期付款交易、虚假交易及未经许可的交易。如会员的消费交易只付订金或分期付款，只会计算第一次已付的订金或第一次的分期付款金额，会员并须于付款的当日换领礼券，而该交易之余额于整个推广期内不可再换领礼券。
12. 小费不符合换领礼券资格及不能计算于每张收据最低消费金额港币 200 元之内。
13. 所有推广期以外之商户收据或电子货币付款收据将不获受理。现金透支、网上购物、手机购物应用程序、邮购、电话订购、财务费用、逾期费用、信用卡年费、正在进行索偿、退货或退款等之收据及于又一城非按真实交易发出之收据恕不接受。
14. 每套合资格收据只可参与是次推广活动乙次。工作人员安排换领礼券后，会于有关合资格收据盖上「已换领」印章以作识别用途。已被盖印的合资格收据不能于相关店铺内用作退款之用。
15. 所有已盖上「已换领」印章的合资格收据均不适用于参加又一城举办之其他推广活动（包括但不限于 My FESTIVAL 会员奖赏计划之积分登记）。
16. 礼券数量有限，先到先得，换完即止。
17. 礼券不可更换、兑换现金及/或作找续之用。
18. 所有收据必须由工作人员核实方为有效。会员须接受又一城及其工作人员记录或复印收据上之数据，包括信用卡号码、信用卡持卡人之姓名、商户名称、交易金额及 My FESTIVAL 会员号码，以作办理换领礼券。收集的资料只限又一城用于是次推广活动作核实之用途。
19. 又一城及其商户之职员均不能参加及不可代替会员参加是次推广活动。
20. 所有图片只供参考，礼券以实物为准。礼券若被盗窃、遗失或损毁，恕不安排任何补发。所有礼品及/或服务的款式及质素以供货商及/或商户最终所提供的货品及/或服务为准，又一城对供货商及/或商户所提供的礼品及/或服务款式及质素，将不承担任何法律责任。
21. 如有任何争议，又一城将保留最终决定权。
22. 如此条款及细则的中、英文版有所差异，一概以英文版为准。
23. 所有会员须已阅读、接受并同意遵守是次推广活动的参加办法条款及细则，否则作弃权论。