

## **General Terms and Conditions:**

1. The promotion period runs from 11 October to 15 November, 2021, both dates inclusive (the "Promotion Period").
2. Opening hours of the Concierge on Level UG at Festival Walk are from 11:00 am to 10:00 pm daily.
3. During the entire Promotion Period, My FESTIVAL Members (the "Member(s)") must present the original same-day machine-printed Festival Walk transaction receipt, corresponding electronic payment receipt (the "Eligible Transaction Documents") and a valid My FESTIVAL membership ID in person at the Concierge on Level UG on the day of purchase for redemption.
4. During the entire Promotion Period, Members who use a credit card, debit card, EPS, UnionPay or Octopus (the "Designated Electronic Payment Method") to spend HK\$1,000 or above in a single transaction at Festival Walk with Eligible Transaction Documents, can redeem one set of HK\$500 Festival Walk Designated Outlets' Shopping Coupons (the "Designated Coupons") on the same day. Available while stock lasts.
5. During the entire Promotion Period, Members who use the Designated Electronic Payment Method(s) to spend HK\$4,000 or above (in a maximum of four sets of transaction receipts and each receipt must be for HK\$1,000 or above) at Festival Walk with Eligible Transaction Documents, can redeem an additional four sets of the Designated Coupons on the same day. Available while stock lasts.
6. During the entire Promotion Period, each Member can redeem one set of the Designated Coupons once per day, or Members who spend HK\$4,000 or above can redeem a maximum of five sets of the Designated Coupons once per day.
7. Other Terms and Conditions apply to the Designated Coupons. Please refer to the details stated on the back of the Designated Coupons.
8. The name of the holder of the Designated Electronic Payment Method must be the same as the registered Member's name. Festival Walk (2011) Limited ("Festival Walk") and its staff reserve the right at any time to request Members to present an identity document for verification and confirmation purposes, and to review the relevant Eligible Transaction Documents.
9. Eligible transactions do not include the transactions of 7-Eleven, Apple Store and Challenger; the purchase of Festival Walk Gift Vouchers or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.
10. Photocopied, revised, reprinted or handwritten transaction receipts, reprinted or handwritten electronic payment receipts, cash payment receipts and all outdated transaction receipts or electronic payment receipts are not eligible for this promotion. Transaction receipts from cash advances, online purchases (including but not limited to the online purchase of movie tickets at FESTIVAL GRAND CINEMA), mail orders, phone orders, finance charges, late-payment charges, credit card annual fees and any transaction receipts not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted in this promotion.

11. Tips are not eligible for redemption and will not be counted towards the minimum spending requirement of HK\$1,000 or above in a single transaction.
12. Members who use a mobile payment app (limited to Alipay, Atome, Apple Pay, BOC Pay, FPS, Google Pay, Huawei Pay, Mi Pay, Octopus Wallet, PayMe, Samsung Pay, Tap & Go, TNG Wallet, UnionPay app and WeChat Pay) must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the mobile payment app) for stamping and verification for redemption in the Promotion Period.
13. Each set of Eligible Transaction Documents will be entitled to redeem one set (or in a maximum of five sets) of the Designated Coupons for My FESTIVAL members once. All Eligible Transaction Documents will be stamped with a "Redeemed" chop on the observe side for record purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk's outlet(s) and are not applicable to other promotions organized by Festival Walk (including but not limited to bonus point registration in the My FESTIVAL Loyalty Programme).
14. Our staff will determine the eligibility of each set of Eligible Transaction Documents. Festival Walk has the right to record (including photocopy) the spending details, including My FESTIVAL membership ID, the credit card number, cardholder name, the merchant name, the transaction amount and Member's information for redemption. Information collected by Festival Walk will be used for verification of this promotion only.
15. All the Designated Coupons are not cancellable, changed, transferable, refundable, and/or exchangeable for cash or cannot be resold.
16. Staff of Festival Walk and its tenants are not eligible to participate in this promotion and cannot redeem the Designated Coupons on behalf of Members.
17. Visuals of related promotional materials (if applicable) are for reference only. The Designated Coupons will not be replaced or reissued if stolen, lost or damaged. Redemption gifts/services redeemed by the Designated Coupons are subject to such quality assurance Terms and Conditions as provided by the suppliers. Festival Walk accepts no responsibility and no liability for any matter relating to the conditions and quality of redemption gifts/services provided by the respective suppliers.
18. Festival Walk reserve the right to change, suspend or terminate the redemption offer and these Terms and Conditions at any time without prior notice. In case of any disputes, Festival Walk reserves the right of final decision on all matters.
19. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
20. All Members who participate in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the Members will be considered to have forsaken their rights to participate.

一般條款及細則：

1. 推廣期為2021年10月11日至11月15日，包括首尾2天（「推廣期」）。
2. 又一城UG層之顧客服務處開放時間為每日的上午11時至晚上10時。
3. My FESTIVAL 會員（「會員」）必須親身到UG層之顧客服務處出示於推廣期內即日的又一城商戶機印收據正本及相關之指定電子貨幣付款收據正本（「合資格收據」）並出示有效My FESTIVAL電子會員號碼，方

可進行換領。

4. 於整個推廣期內，會員於又一城商戶以信用卡、扣賬卡、易辦事、銀聯卡或八達通卡（「指定電子貨幣」）單一消費購物滿港幣1,000元或以上之合資格收據，便可即日換領港幣500元又一城指定商戶購物券（「指定禮券」）乙套。數量有限，換完即止。
5. 於整個推廣期內，會員於又一城商戶以指定電子貨幣消費購物滿港幣4,000元或以上（最多可累積四套收據，每張收據須最少為港幣1,000元或以上）之合資格收據，便可即日額外換領指定禮券四套。數量有限，換完即止。
6. 每位會員於整個推廣期內每日可換領指定禮券乙套一次。每位會員消費購物滿港幣4,000元或以上，每日最多換領指定禮券五套一次。
7. 指定禮券受其他條款及細則限制，詳情請參閱指定禮券之背頁。
8. 會員本人必須為指定電子貨幣付款方式之持有人。又一城（2011）有限公司（「又一城」）及其工作人員有權於任何情況下要求有關會員出示相關之身分證明文件，以作核對及確認該會員之身份及相關合資格收據。
9. 合資格消費並不包括 7-Eleven、Apple Store 及挑戰者之交易、購買又一城購物禮券或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用（包括但不限於金行月供計劃）、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作禮品換領，而該交易之餘額將不能辦理換領手續或獲取積分。
10. 是次推廣活動合資格收據並不包括任何影印本、經塗改、重印或手寫商戶收據、重印或手寫電子貨幣付款收據、現金付款之收據，以及所有推廣期以外之商戶收據或電子貨幣付款收據。現金透支、網上購物（包括但不限於網上購買FESTIVAL GRAND CINEMA戲票）、郵購、電話訂購、財務費用、逾期費用、信用卡年費、於又一城非按真實交易發出之收據或正在進行取消、索償、退貨或退款等之收據恕不接受。
11. 小費不符合換領資格及不能計算於單一商戶收據港幣 1,000 元或以上之內。
12. 若會員使用手機付款應用程式（只限支付寶、Atome、Apple Pay、BOC Pay、轉數快、Google Pay、Huawei Pay、Mi Pay、八達通銀包、PayMe、Samsung Pay、拍住賞、TNG 電子錢包、UnionPay 手機應用程式及微信支付）付款時，必須同時出示推廣期內之即日商戶機印收據正本及相關之付款證明（包括電子貨幣付款收據正本或手機付款應用程式之交易記錄）以作蓋印及核實，方可進行換領。
13. 每套合資格收據只可換領指定禮券乙套(或最多五套)一次。工作人員於安排換領手續後，將於有關合資格收據蓋上「已換領」印章於正面以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，以及均不適用於參加又一城舉辦之其他推廣活動（包括但不限於My FESTIVAL會員獎賞計劃之積分登記）。
14. 所有合資格收據必須由工作人員核實方為有效。參加換領時，會員須接受又一城記錄（或複印）收據上之資料，包括My FESTIVAL會員號碼、信用卡號碼、信用卡持卡人之姓名、商戶名稱、交易金額及會員資料，以作辦理換領手續。收集的資料只限又一城用作是次推廣活動核實交易之用途。
15. 所有指定禮券乃非賣品，在任何情況下，會員所換領之指定禮券將不得取消、更改、轉讓、退回、兌換現金及/或轉售。
16. 又一城及其商戶之職員均不能參加是次推廣活動及不可代替會員換領指定禮券。
17. 所有圖片（如適用）只供參考，指定禮券以實物為準。指定禮券若被盜竊、遺失或損毀，恕不補發。以外賣飲品券及指定禮券所兌換之禮遇/服務的款式及質素以供應商最終所提供的貨品/服務為準，又一城對供應商所提供的禮品/服務款式及質素，將不承擔任何法律責任。
18. 又一城保留隨時修改本條款及細則、暫停或終止此推廣優惠及本條款及細則而毋須事先通知之權利。如有任何爭議，又一城將保留最終決定權。

19. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
20. 所有會員須已閱讀、接受並同意遵守是次推廣活動的參加辦法條款及細則，否則作棄權論。

### 一般條款及細則：

1. 推广期为2021年10月11日至11月15日，包括首尾2天（「推广期」）。
2. 又一城UG层之顾客服务处开放时间为每日的上午11时至晚上10时。
3. My FESTIVAL 会员（「会员」）必须亲身到UG层之顾客服务处出示于推广期内即日的又一城商户机印收据正本及相关之指定电子货币付款收据正本（「合资格收据」）并出示有效My FESTIVAL电子会员号码，方可进行换领。
4. 于整个推广期内，会员于又一城商户以信用卡、扣账卡、易办事、银联卡或八达通卡（「指定电子货币」）单一消费购物满港币1,000元或以上之合资格收据，便可即日换领港币500元又一城指定商户购物券（「指定礼券」）乙套。数量有限，换完即止。
5. 于整个推广期内，会员于又一城商户以指定电子货币消费购物满港币4,000元或以上（最多可累积四套收据，每张收据须最少为港币1,000元或以上）之合资格收据，便可即日额外换领指定礼券四套。数量有限，换完即止。
6. 每位会员于整个推广期内每日可换领指定礼券乙套一次。每位会员消费购物满港币4,000元或以上，每日最多换领指定礼券五套一次。
7. 指定礼券受其他条款及细则限制，详情请参阅指定礼券之背页。
8. 会员本人必须为指定电子货币付款方式之持有人。又一城（2011）有限公司（「又一城」）及其工作人员有权于任何情况下要求有关会员出示相关之身分证明文件，以作核对及确认该会员之身份及相关合资格收据。
9. 合资格消费并不包括 7-Eleven、Apple Store 及挑战者之交易、购买又一城购物礼券或商户之现金礼券/购物券/储值卡/礼品卡/礼物卡、任何增值服务、汽车展销、展览场地、慈善捐款、外币兑换/退款、缴费服务、保险服务、投资产品、银行服务、金融服务、电讯服务、分拆签账、会籍费用（包括但不限于金行月供计划）、停车场泊车费用、电动车充电服务费用、租用储物柜费用、租用手提电话充电器费用、写字楼交易、分期付款交易、虚假交易及未经许可的交易。如会员的消费交易只付订金或分期付款，只会计算第一次已付的订金或第一次的分期付款金额用作礼品换领，而该交易之余额将不能办理换领手续或获取积分。
10. 是次推广活动合资格收据并不包括任何影印本、经涂改、重印或手写商户收据、重印或手写电子货币付款收据、现金付款之收据，以及所有推广期以外之商户收据或电子货币付款收据。现金透支、网上购物（包括但不限于网上购买FESTIVAL GRAND CINEMA戏票）、邮购、电话订购、财务费用、逾期费用、信用卡年费、于又一城非按真实交易发出之收据或正在进行取消、索偿、退货或退款等之收据恕不接受。
11. 小费不符合换领资格及不能计算于单一商户收据港币 1,000 元或以上之内。
12. 若会员使用手机付款应用程序（只限支付宝、Atome、Apple Pay、BOC Pay、转数快、Google Pay、Huawei Pay、Mi Pay、八达通银包、PayMe、Samsung Pay、拍住赏、TNG 电子货币包、UnionPay 手机应用程序及微信支付）付款时，必须同时出示推广期内之即日商户机印收据正本及相关之付款证明（包括电子货币付款收据正本或手机付款应用程序之事务历史记录）以作盖印及核实，方可进行换领。
13. 每套合资格收据只可换领指定礼券乙套(或最多五套)一次。工作人员于安排换领手续后，将于有关合资格收据盖上「已换领」印章于正面以作识别用途。已被盖印的合资格收据不能于相关又一城商户内用作退款之用，以及均不适用于参加又一城举办之其他推广活动（包括但不限于My FESTIVAL会员奖赏计划之积分登记）。
14. 所有合资格收据必须由工作人员核实方为有效。参加换领时，会员须接受又一城记录（或复印）收据上之数据，包括My FESTIVAL会员号码、信用卡号码、信用卡持卡人之姓名、商户名称、交易金额及会员数据，

以作办理换领手续。收集的资料只限又一城用作是次推广活动核实交易之用途。

15. 所有指定礼券乃非卖品，在任何情况下，会员所换领之指定礼券将不得取消、更改、转让、退回、兑换现金及/或转售。
16. 又一城及其商户之职员均不能参加是次推广活动及不可代替会员换领指定礼券。
17. 所有图片（如适用）只供参考，指定礼券以实物为准。指定礼券若被盗窃、遗失或损毁，恕不补发。以外卖饮品券及指定礼券所兑换之礼遇/服务的款式及质素以供货商最终所提供的货品/服务为准，又一城对供货商所提供的礼品/服务款式及质素，将不承担任何法律责任。
18. 又一城保留随时修改本条款及细则、暂停或终止此推广优惠及本条款及细则而毋须事先通知之权利。如有任何争议，又一城将保留最终决定权。
19. 如此条款及细则的中、英文版有所差异，一概以英文版为准。
20. 所有会员须已阅读、接受并同意遵守是次推广活动的参加办法条款及细则，否则作弃权论。