

Terms and Conditions:

1. The promotion period runs from 28 January to 31 March 2023, both dates inclusive (the "Promotion Period").
2. Tourists must register as My FESTIVAL members to participate in this promotion.
3. During the entire Promotion Period, tourists must present the original same-day, machine-printed Festival Walk transaction receipts and the corresponding electronic payment receipts (the "Eligible Transaction Documents"), a valid overseas travel document (with proof of entry visa within at least 14 days, except HKSAR Passport and British National (Overseas) Passport) and a valid My FESTIVAL membership ID in person at the Concierge on Level UG on the day of purchase for redemption.
4. The name of the holder of the overseas travel document must be the same as the registered My FESTIVAL member.
5. During the entire Promotion Period, tourists who spend HK\$1,000 or above on the same day with Eligible Transaction Document(s) originating from at least two different outlets at Festival Walk (subject to a maximum of four different outlets with each same-day transaction at each outlet for HK\$300 or above) will receive a HK\$100 My FESTIVAL e-Gift Voucher (the "e-Gift Voucher").
6. During the entire Promotion Period, each Tourist can redeem a maximum of one e-Gift Voucher per day. The redemption QR code of the e-Gift Voucher will be saved in Members' accounts after successful redemption and is valid for 180 days from the day of redemption. Any unused e-Gift Vouchers will be forfeited after expiry and will not be replaced or re-issued.
7. All e-Gift Vouchers are available on a first-come-first-served basis while stock lasts.
8. e-Gift Vouchers can be used in place of cash at the outlets that accept e-Gift Vouchers (the "Eligible Outlets"). Please refer to the Festival Walk website (www.festivalwalk.com.hk) regarding the list of Eligible Outlets that accept e-Gift Vouchers. Each e-Gift Voucher will be treated as having the value as stated on the e-Gift Voucher on the Festival Walk mobile app, and such stated value will be applied as a discount on a transaction at the Eligible Outlets.
9. To use an e-Gift Voucher, Members must present the e-Gift Voucher (in the form of a QR code) to Eligible Outlet(s) before making any payment. Photographs or mobile screenshots of the QR code are not acceptable.
10. Other Terms and Conditions apply to the e-Gift Vouchers. Please refer to the details stated on the Festival Walk mobile app.
11. Eligible transactions do not include the transactions of 7-Eleven, Apple Store, Challenger, Jumpin GYM U.S.A. and Nissan Intelligent Hub, the purchase of Festival Walk Gift Vouchers or tenants' cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, car shows, exhibitions/roadshows, charity donations, exchanges/refunds, bill payments, insurance/investment/bank services, finance services, telecommunication services, split transactions, membership fees (including but not limited to the monthly instalment plan of jewellery and goldsmith companies), car parking fees, electronic vehicle charging fees, locker rental fees, power bank rental fees, transactions from office tower tenants, instalment transactions, fraudulent transactions, and unauthorized transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible for gift redemption. The balance amount of the relevant transaction will not be eligible for gift redemption or bonus point registration.
12. Photocopied, revised, reprinted or handwritten transaction receipts, reprinted or handwritten electronic payment receipts, cash payment receipts and all outdated transaction receipts or electronic payment receipts are not eligible for this promotion. Transaction receipts from cash advances, internet purchases (including but not limited to the online purchase of movie tickets at FESTIVAL GRAND CINEMA), mail orders, phone orders, finance charges, late-payment charges, credit card annual fees and any transaction receipts not issued for a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refund will not be accepted in this promotion.
13. Tips are not eligible for redemption and will not be counted towards the minimum spending requirement of HK\$300 per receipt.

14. Each set of Eligible Transaction Documents will be entitled to participate in the redemption once. All Eligible Transaction Documents will be stamped with a "Redeemed" chop on the obverse side for recording purposes after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant Festival Walk outlet and are not applicable to other promotions organized by Festival Walk (including but not limited to bonus point registration in the My FESTIVAL Loyalty Programme).
15. The counter staff will determine the eligibility of each set of Eligible Transaction Documents. Festival Walk has the right to record (including photocopy) the spending details, including the credit card number, cardholder name, the merchant's name, the transaction amount and Member's information for redemption. Information collected by Festival Walk will be used for verification of this promotion only.
16. All e-Gift Vouchers are not cancellable, changeable, transferable, refundable or exchangeable for cash and cannot be resold in any circumstances.
17. Staff of Festival Walk and its tenants are not eligible to participate in this promotion and cannot redeem the e-Gift Voucher(s) on behalf of tourists.
18. Visuals of related promotional materials (if applicable) are for reference only; the e-Gift Vouchers in kind prevail. Redeemed e-Gift Vouchers will not be replaced or reissued if stolen, lost or damaged. Festival Walk accepts no responsibility and no liability for any matter relating to the conditions and quality of gifts/services redeemed by e-Gift Vouchers provided by the respective suppliers.
19. In case of any disputes, Festival Walk reserves the right of final decision on all matters.
20. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
21. All participants who participate in this promotion are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the participants will be considered to have forsaken their rights to participate.

條款及細則：

1. 推廣期為2023年1月28日至3月31日，包括首尾2天（「推廣期」）。
2. 遊客必須登記成為My FESTIVAL會員方可參與此推廣活動。
3. 遊客必須親身到又一城UG層的顧客服務處出示於推廣期內即日的又一城商戶機印收據正本及相關之電子貨幣付款收據正本（「合資格收據」）並出示個人有效之旅遊證件（須附有14內入蓋印，香港特別行政區護照及英國國民（海外）護照除外）及有效之My FESTIVAL電子會員號碼，方可進行換領。
4. 遊客之個人有效之旅遊證件的姓名必須與My FESTIVAL會員姓名相符。
5. 於整個推廣期內，遊客必須即日於又一城最少兩間不同商戶（最多可累積四間不同商戶的即日收據及每間商戶之收據須為港幣300元或以上）消費購物滿港幣1,000元或以上，即可換領港幣100元My FESTIVAL電子購物禮券（「電子購物券」）乙張。
6. 每位遊客於整個推廣期內每日最多只可換領電子購物券乙張。電子購物禮券之二維碼將於成功進行換領後直接存入會員賬戶內，有效期為換領日期起計的180天。逾期使用視為作廢，恕不補發。
7. 所有電子購物禮券數量有限，以先到先得方式換領，換完即止。
8. 電子購物禮券可於又一城接受電子購物禮券之商戶（「合資格商戶」）內作現金使用。會員可瀏覽又一城網頁（www.festivalwalk.com.hk）查閱有關接受電子購物禮券之合資格商戶名單。每張電子購物禮券在手機應用程式內均視為具有該電子購物禮券上所示之特定價值金額，該等價值將會與合資格商戶進行之交易中作為一項折扣。
9. 如欲使用電子購物禮券，會員必須在進行任何付款前向合資格商戶出示電子購物禮券（以二維碼形式）。帶有二維碼的照片或手機屏幕截圖恕不接受。
10. 電子購物禮券受其他條款及細則限制，詳情請參閱又一城手機應用程式。
11. 合資格消費並不包括7-Eleven、Apple Store、挑戰者、美國冒險樂園及日產「電氣站」之交易、購買又一城購物禮券或商戶之現金禮券/購物券/儲值卡/禮品卡/禮物卡、任何增值服務、汽車展銷、展覽場地、慈善捐款、外幣兌換/退款、繳費服務、保險服務、投資產品、銀行服務、金融服務、電訊服務、分拆簽賬、會籍費用（包括但不限於金行月供計劃）、停車場泊車費用、電動車充電服務費用、租用儲物櫃費用、租用手提電話充電器費用、寫字樓交易、分期付款交易、虛假交易及未經許可的交易。如會員的消費交易只付訂金或分期付款，只會計算第一次已付的訂金或第一次的分期付款金額用作禮品換領，而該交易之餘額將不能辦理換領手續或獲取積分。
12. 是次推廣活動合資格收據並不包括任何影印本、經塗改、重印或手寫商戶收據、重印或手寫電子貨幣付款收據、現金付款之收據，以及所有推廣期以外之商戶收據或電子貨幣付款收據。現金透支、網上購物（包括但不限於網上購買FESTIVAL GRAND CINEMA戲票）、郵購、電話訂購、財務費用、逾期費用、信用卡年費、於又一城非按真實交易發出之收據或正在進行取消、索償、退貨或退款等之收據恕不接受。
13. 小費不符合換領資格及不能計算於每張收據最低消費金額港幣 300 元之內。
14. 每套合資格收據只可參加「換領」一次。工作人員於安排換領手續後，將於有關合資格收據蓋上「已換領」印章於正面以作識別用途。已被蓋印的合資格收據不能於相關又一城商戶內用作退款之用，以及均不適用於參加又一城舉辦之其他推廣活動（包括但不限於My FESTIVAL會員獎賞計劃之積分登記）。
15. 所有合資格收據必須由工作人員核實方為有效。遊客員須接受又一城記錄（或複印）收據上之資料，包括信用卡號碼、信用卡持卡人之姓名、商戶名稱、交易金額及會員資料，以作辦理換領手續。收集的資料只限又一城用作是次推廣活動核實交易之用途。
16. 在任何情況下，會員將不得取消、更改、轉讓、退回、兌換現金或轉售所有已換領之電子購物禮券。
17. 又一城及其商戶之職員均不能參加是次推廣活動及不可代替會員換領電子購物禮券。
18. 所有圖片只供參考，電子購物禮券以實物為準。電子購物禮券若被盜竊、遺失或損毀，恕不補發。以電子購物禮券所兌換之禮遇/服務的款式及質素以供應商最終所提供的貨品/服務為準，又一城對供應商所提供的禮品/服務款式及質素，將不承擔任何法律責任。
19. 如有任何爭議，又一城將保留最終決定權。
20. 如此條款及細則的中、英文版有所差異，一概以英文版為準。
21. 所有參加者須已閱讀、接受並同意遵守是次推廣活動的條款及細則，否則作棄權論。

条款及细则：

1. 推广期为2023年1月28日至3月31日，包括首尾2天（「推广期」）。
2. 游客必须登记成为My FESTIVAL会员方可参与此推广活动。
3. 游客必须亲身到又一城UG层的顾客服务处出示於推广期内即日的又一城商户机印收据正本及相关电子货币付款收据正本（「合资格收据」）并出示个人有效旅游证件（须附有14天内入盖印，香港特别行政区护照及英国国民（海外）护照除外）及有效My FESTIVAL电子会员号码，方可进行换领。
4. 游客个人有效旅游证件的姓名必须与My FESTIVAL会员姓名相符。
5. 於整个推广期内，游客必须即日於又一城最少两间不同商户（最多可累积四间不同商户的即日收据及每间商户收据须为港币300元或以上）消费购物满港币1,000元或以上，即可换领港币100元My FESTIVAL电子购物礼券（「电子购物券」）乙张。
6. 每位游客於整个推广期内每天最多只可换领电子购物券乙张。电子购物礼券之二维码将于成功进行换领后直接存入会员账户内，有效期为换领日期起计的180天。逾期使用视为作废，恕不补发。
7. 所有电子购物礼券数量有限，以先到先得方式换领，换完即止。
8. 电子购物礼券可於又一城接受电子购物礼券商户（「合资格商户」）内作现金使用。会员可浏览又一城网页（www.festivalwalk.com.hk）查阅有关接受电子购物礼券合资格商户名单。每张电子购物礼券在手机应用程序内均视为具有该电子购物礼券上所示特定价值金额，该等价值将会与合资格商户进行交易作为一项折扣。
9. 如欲使用电子购物礼券，会员必须在进行任何付款前向合资格商户出示电子购物礼券（以二维码形式）。带有二维码的照片或手机屏幕截图恕不接受。
10. 电子购物礼券受其他条款及细则限制，详情请参阅又一城手机应用程序。
11. 合资格消费并不包括7-Eleven、Apple Store、挑战者、美国冒险乐园及日产「电气站」交易、购买又一城购物礼券或商户现金礼券/购物券/储值卡/礼品卡/礼物卡、任何增值服务、汽车展销、展览场地、慈善捐款、外币兑换/退款、缴费服务、保险服务、投资产品、银行服务、金融服务、电讯服务、分拆签账、会籍费用（包括但不限于金行月供计划）、停车场停车费用、电动车充电服务费用、租用储物柜费用、租用手提电话充电器费用、写字楼交易、分期付款交易、虚假交易及未经许可的交易。如会员的消费交易只付订金或分期付款，只会计算第一次已付的订金或第一次的分期付款金额用作礼品换领，而该交易余额将不能办理换领手续或获取积分。
12. 是次推广活动合资格收据并不包括任何影印本、经涂改、重印或手写商户收据、重印或手写电子货币付款收据、现金付款收据，以及所有推广期以外商户收据或电子货币付款收据。现金透支、网上购物（包括但不限于网上购买FESTIVAL GRAND CINEMA戏票）、邮购、电话订购、财务费用、逾期费用、信用卡年费、於又一城非按真实交易发出收据或正在进行取消、索偿、退货或退款等收据恕不接受。
13. 小费不符合换领资格及不能计算于每张收据最低消费金额港币300元之内。
14. 每套合资格收据只可参加「换领」一次。工作人员於安排换领手续后，将于有关合资格收据盖上「已换领」印章於正面以作识别用途。已被盖印的合资格收据不能於相关又一城商户内用作退款之用，以及均不适用于参加又一城举办其他推广活动（包括但不限于My FESTIVAL会员奖赏计划积分登记）。
15. 所有合资格收据必须由工作人员核实方为有效。游客员须接受又一城记录（或复印）收据上资料，包括信用卡号码、信用卡持卡人姓名、商户名称、交易金额及会员资料，以作办理换领手续。收集的资料只限又一城用作是次推广活动核实交易用途。
16. 在任何情况下，会员将不得取消、更改、转让、退回、兑换现金或转售所有已换领电子购物礼券。
17. 又一城及其商户职员均不能参加是次推广活动及不可代替会员换领电子购物礼券。
18. 所有图片只供参考，电子购物礼券以实物为准。电子购物礼券若被盗窃、遗失或损毁，恕不补发。以电子购物礼券所兑换之礼遇/服务的样式及质素以供应商最终所提供的货品/服务为准，又一城对供应商所提供的礼品/服务样式及质素，将不承担任何法律责任。
19. 如有任何争议，又一城将保留最终决定权。
20. 如此条款及细则的中、英文版有所差异，一概以英文版为准。
21. 所有参加者须已阅读、接受并同意遵守是次推广活动的条款及细则，否则作弃权论。