



Special Offers

推廣優惠



3 - Hour's Free Parking 小時免費泊車

Shoppers using a credit card,
debit card, EPS, Octopus Card or
UnionPay Card to spend
必須以信用卡、借記卡、
易辦事、八達通卡或
銀聯卡消費滿

Monday to Friday, except Public Holidays
星期一至五，公眾假期除外

HK\$400 or above
或以上

Saturday, Sunday and Public Holidays
星期六、日及公眾假期

HK\$600 or above
或以上

can enjoy **3 hours of free parking***
即可享**3小時免費泊車***

Venue: Customer Service Desk
換領地點：顧客服務處

Customer Service Desk Opening Hours:
顧客服務處開放時間：
11:00 am – 10:00 pm (Level LG2)
11:00 am – 8:30 pm (Level UG)

Monday to Friday
(6:00 am - 12:00 midnight)
星期一至五(上午6時至凌晨12時)

"3 + 1" Offer* 「3送1」優惠*

Park **3** hours, enjoy the **4th** hour Free
泊車滿**3**小時，第**4**小時免費優惠

Daytime Parking Offer* 日泊優惠*

HK\$118

(Starting from 12:00 midnight, the regular hourly rate of HK\$22 will apply.
Offers are not applicable to Saturday, Sunday & Public Holidays and
cannot be used in conjunction with other promotional offers.)

(由凌晨12時起，泊車收費將會以每小時港幣22元計算。
優惠不適用於星期六、日及公眾假期及不可與其他優惠同時使用。)

* Terms and Conditions apply.
Please refer to Terms and Conditions of General Car Park and
3-hour Free Parking Offers for details.

* 受條款及細則限制。
詳情請參閱一般泊車及3小時泊車優惠之條款及細則。

Hourly Parking Fee 時租泊車收費 **HK\$22**

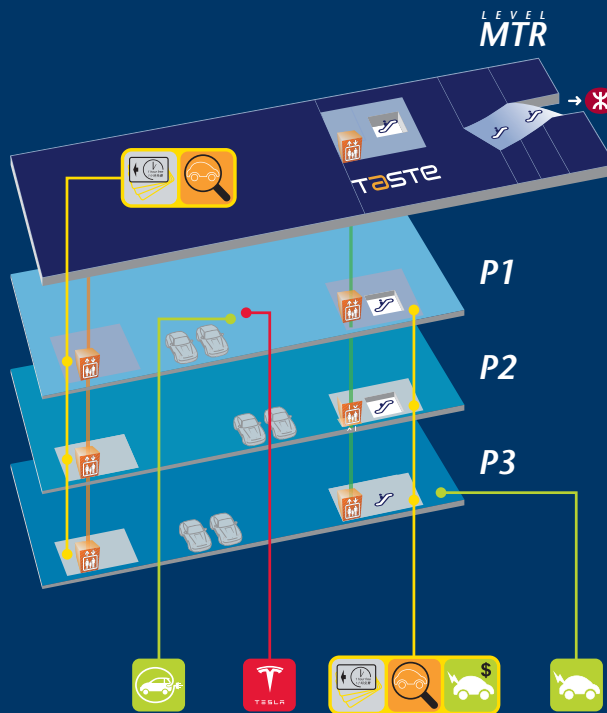
Floor Plan 停車場平面圖

General Car Park Offers Terms and Conditions:

- Offers cannot be used in conjunction with any other promotional offers.
- For every additional hour parked beyond the promotional period, the regular hourly rate of HK\$22 will apply.
- Promotional offers are subject to change without prior notice.
- A maximum of 4 hours of free parking is available per visit. Each car can only enjoy the 3-hour Free Parking Offer (upon spending of HK\$400/HK\$600) from the Festival Walk Customer Service Desk (Level LG2 or UG) and "3+1" Offer only once per day. These two offers cannot be used at the same time.
- Car Park Terms and Conditions apply.
- In case of any disputes, Festival Walk (2011) Limited's decision shall be final.

一般泊車優惠條款及細則:

- 優惠不能與其他優惠同時使用。
- 如停泊時間超過優惠時段，所有額外泊車時間將會以一般泊車收費以每小時港幣22元計算。
- 如推廣優惠有任何更改，恕不作另行通知。
- 每輛汽車每次最多可享4小時泊車優惠。但每輛車每天只可享有又一城顧客服務處(LG2層或UG層)所提供之3小時免費泊車優惠(消費滿港幣400元 / 港幣600元)或「及3送1」優惠乙次。以上兩個優惠不能同一時段內使用。
- 受停車場條款及細則限制。
- 如有任何爭議，又一城(2011)有限公司保留一切最終決定權。



Coupon Redemption
兌換泊車券

Car Search
車輛搜尋

EV Charger Payment Kiosk (Fee: HK\$2.3 per kWh)
電動車充電繳費站 (每度用電(千瓦小時)收費: 港幣2.3元)

EV Charging Station*
電動車充電車站*

CLP Click Charging Station*
中電快速充電站*

Tesla Charging Station
Tesla 專用充電車站

3-hour Free Parking Offer Terms and Conditions:

- Payment must be made by credit card, debit card, EPS, Octopus Card or UnionPay Card only (the "Designated Electronic Payment") in order to enjoy the 3-hour Free Parking Offer. Other payment methods (including, but not limited to, cash, cheque or cash vouchers / coupons / gift certificates / gift cards / stored-value cards / mobile app / any kind of electronic cards from Festival Walk or its tenants) are not eligible for redemption under any circumstances.
- Only original same-day transaction receipts and Designated Electronic Payment receipts (the "Eligible Transaction Documents") from Festival Walk stores with net spending of HK\$400 (from Monday to Friday, except Public Holidays) or HK\$600 (on Saturday, Sunday and Public Holidays) or above (in a maximum of four transaction receipts) presented on the day of purchase between 11:00 am and 12:00 midnight will be accepted for redemption. Customers who only present transaction receipts (or Designated Electronic Payment receipts) will not be accepted.
- Customers who use a Mobile Payment App (limited to Alipay, WeChat Pay, Tap & Go, TNG Wallet, Apple Pay, BOC Pay, Google Pay, Octopus O! ePay, PayMe, Samsung Pay and UnionPay App) must present both original same-day transaction receipts and the corresponding transaction proof (including original Designated Electronic Payment receipts or transaction record on the Mobile Payment App) for stamping and verification in order to enjoy the 3-hour Free Parking Offer.
- Receipts from mobile shopping apps, internet purchases, mail orders, phone orders, charity donations, bank transactions, insurance, investment, finance services, telecommunication services, membership fees, office tenants' transactions, exchanges / refunds, split transactions, bill payments, Octopus Card re-loads and receipts that have already been used to redeem car park offers from Festival Walk tenants will not be accepted.
- For Eligible Transaction Documents from instalments or partial payments / deposits, only the actual amount paid on the day of purchase will be counted.
- All Eligible Transaction Documents presented for the 3-hour Free Parking Offer redemption will be stamped with a "Redeemed" chop for administrative purposes after completion of the redemption. The stamped receipts cannot be used for a refund at the relevant merchant's outlet.
- Should the customer wish to get a refund from a receipt that has been redeemed for the Free Parking Offer, the customer must first pay the relevant parking fee at the Customer Service Desk (Level LG2 or UG).
- Each transaction receipt amount must be HK\$100 or above.
- Each transaction receipt can only be redeemed once by one person.
- If requested, customers must provide details of their Eligible Transaction Documents to the Customer Service Officer at the Customer Service Desk (Level LG2 or UG) for recording purposes. Festival Walk (2011) Limited ("FW2011") reserves the right to photocopy receipts for verification.
- This offer cannot be exchanged or redeemed for cash.
- The free parking hours will be deducted from the first 3 hours of the total parking time.
- Each customer is eligible to redeem free parking once per day.
- Each car is eligible to enjoy the 3-hour Free Parking Offer (upon spending of HK\$400 / HK\$600) only once per day from the Customer Service Desk (Level LG2 or UG). The 3-hour Free Parking Offer is applicable to the first 3 hours after entering the car park and is applicable to one car only.
- This offer is only available for cars parked on Levels P1 to P3 of Festival Walk.
- This offer cannot be used in conjunction with any other parking promotional offers.
- Car Park Terms and Conditions apply.
- Staff of FW2011 and Festival Walk tenants are not eligible to participate in this promotion.
- In case of any disputes, FW2011's decision shall be final.

3小時免費泊車優惠條款及細則:

- 必須以信用卡、借記卡、易辦事、八達通卡或銀聯卡(下稱「指定電子貨幣」)付款方可換領3小時免費泊車優惠。其他付款方式(包括但不限於現金、支票或又一城及其商戶的現金券 / 禮券 / 禮物卡 / 儲值卡 / 手機程式 / 任何類別電子卡)恕不接受。
- 顧客須親身出示即日上午11時至凌晨12時於又一城商戶累積購物滿淨值港幣400元(適用於星期一至五、公眾假期除外)或港幣600元(適用於星期六、日及公眾假期)或以上(最多可累積四張收據)的機印收據正本及相關之指定電子貨幣付款收據正本(下稱「合資格收據」)方可換領泊車優惠。如顧客只出示商戶機印收據(或只出示指定電子貨幣付款收據)，恕不能換領泊車優惠。
- 顧客使用手機付款程式(只限支付寶、微信支付、拍住賞、TNG電子錢包、Apple Pay、BOC Pay、Google Pay、八達通O! ePay、PayMe、Samsung Pay及UnionPay App)付款以換領3小時免費泊車優惠時，必須同時出示商戶的實體即日機印收據正本及相關之付款證明(包括電子貨幣付款收據正本或手機付款程式之交易記錄)以作蓋印及核實，方可換領泊車優惠。
- 手機購物程式、網上購物、郵購、電話訂購、慈善捐款、銀行服務、保險服務、投資產品、金融服務、電訊服務、會籍費用、寫字樓交易、換貨、退貨 / 退款、分拆發票、賬單繳費、八達通增值之收據及已換領泊車優惠之收據恕不接受。
- 若顧客出示之合資格收據屬分期付款或部份付款 / 訂金，只有已付之實際金額方可計算於當日之購物總金額內。
- 所有已換領免費泊車優惠的合資格收據，均會被蓋上「已換領」印章以作識別用途。已被蓋印的收據不能於相關店舖用作退款。
- 顧客如欲要求商戶將已獲取3小時免費泊車優惠的交易收據作退款，必須先到顧客服務處(LG2層或UG層)繳付有關泊車費用予又一城(2011)有限公司(下稱「又一城2011」)。
- 每張商戶收據之金額須為港幣100元或以上。
- 每張商戶收據只可供一人換領免費泊車優惠乙次。
- 於換領泊車優惠時，客人須接受顧客服務主任記錄合資格收據上之資料。同時，又一城2011有權複印收據以作核實之用。
- 所有優惠不可更換或兌換現金。
- 3小時免費泊車優惠是從首3小時之泊車時間中扣除。
- 每人每日最多只可換領泊車優惠乙次。
- 每輛車每天只可享有顧客服務處(LG2層或UG層)所提供之3小時免費泊車優惠(消費滿港幣400元 / 港幣600元)乙次，而此3小時免費泊車優惠將扣除入賬後的首3小時及只提供一輛車使用。
- 優惠只適用於停泊在又一城P1至P3層之車輛。
- 以上優惠不可與其他泊車優惠同時使用。
- 受停車場條款及細則限制。
- 又一城2011及又一城商戶之職員均不能參加。
- 如有任何爭議，又一城2011保留一切之最終決定權。

Please visit our Customer Service Desk on Level LG2 or UG for enquiries
請到 LG2 層或 UG 層顧客服務處查詢



* Terms and Conditions apply.
Please refer to the notice at EV Charging Station for details.
受條款及細則限制，詳情請參閱電動車充電站內告示。